

CCA Complaint Form

Is the credit repair business operating in the state that you reside? No Yes

If no, in what state does the credit repair company based? _____

Is the company listed in the directory of CCA (Credit Consultants Association or NACSO National Association of Credit Services Organizations Yes ___ No ___ Not sure: _____

If yes, which one? CCA ___ NASCO ___ Both ___ Don't Know: _____

Was the initial contact done over the internet or phone or in person? _____

How were you charged for the services: Monthly ___ Pay Per Delete ___ Flat Rate

Did you pay upfront fees? Yes ___ No ___

How was the upfront fees represented? Analysis fee ___ Enrollment fee ___ Credit repair fees ___

Your complaint involves:

- deceptive practices (misrepresentations, false pretenses) _____
- No results provided and will not refund: _____
- Can not be contacted regarding services rendered or not rendered. _____
- Credit repair advertising _____
- My score improved, but not because of work performed by the credit repair company. _____
- Something else. _____

Please list the name of the company you are complaining about

Company's Website URL: https://_____

Contact Person or sales rep name: _____

Business owner's name: _____

Phone numbers provided: _____

Are they are member of CCA (The Credit Consultants Association, Inc.?)

Were you provided a contract to sign? Yes ___ No ___

Where you provide the right to cancel services? Yes ___ No ___

Any other disclosures you were provided? _____

Do you have text messages, emails or legally recorded messages of promises made: Yes ___ No ___

Please list all of the documentation you have: _____

Please briefly describe exactly what occurred (use separate sheet if necessary:)

What outcome are you seeking: _____

What is your contact information:

First Name: _____ Last Name: _____

Email address: _____

Phone numbers: _____

City: _____ State: _____ Zip: _____

Please email completed information to:

complaints@ccasiteorg and cc: phil@ccasite.org